

Inverness - Main 210 N Apopka Ave., Suite 200 Inverness, FL 34450 (352) 341-6600 (352) 341-6660/6515 Fax

www.citruspa.org ccpaweb@citruspa.org

Valuing the property that you value.

Crystal River - West Side 1540 N Meadowcrest Blvd. Crystal River, FL 34429 (352) 564-7130 (352) 564-7131 Fax

Due to continued concerns for the health of the community and our employees due to Covid-19, our office continues to recommend that our citizens seek first to take care of business with our office via phone, on our website or utilizing our new Live Chat feature. If needed, in-person customer service is still available.

There are many questions that can be answered and functions that can be performed right from your home, on our website. We have implemented a Live Chat feature where you can chat with a member of our customer service department during normal working hours 8:30 am through 4:30 pm, Monday-through Friday. Our staff remains available to assist you via phone at (352) 341-6600 or (352)-564-7130.

Customer Service is our number one priority and we remain committed to providing convenient and comprehensive service without requiring an office visit.

You may file your homestead exemption application by using our online system at <u>citruspa.org</u> The deadline for 2022 homestead and other exemption applications is not until next year on March 1st of 2022. Those with questions on 2021 late files should contact our customer service at the numbers above.

A change of address can be done over the phone or on the web by clicking the "Change Mailing Address" link. Complete the form and hit Submit. Please reference your alternate key number on the form.

The Tangible Personal Property (TPP) Return filing deadline is April 1st. If you missed the deadline and did not obtain an extension, please contact the TPP department at 352-564-7154 for assistance.

Please continue to check our website at citruspa.org and our social media posts on Facebook for updates.

We are following CDC social distancing best practices. As we work together to get through the impacts due to COVID-19, the safety of our customers, employees and their families is of the utmost importance.